

February 2, 2022

Welcome to FirstPoint

By now you have hopefully heard the announcement that FirstPoint Background Screening Resources has acquired the assets of Resolve Partners, LLC. We are so excited to welcome the clients and employees of Resolve to FirstPoint.

Please allow me a moment to share a few highlights about FirstPoint:

- Our roots go back to 1906 when we started as a local Merchant’s Association
- The local Merchants’ Association expanded in the 1940s to create, what is known today, as FirstPoint, Inc.
- The below insert highlights the diverse lines-of-business that make up FirstPoint today.

About *FIRSTPOINT* A diverse organization of three distinct companies with clients nationwide

Background Screening Resources
A recognized industry leader of employment and tenant background screening services.

Credit History Reports	Education/Employment Verifications	Social Media Screening
Social Security Trace	National Sex Offender Registry	Drug Testing/OCC Med Services
Criminal Record Checks	Tenant Screening	Electronic Form I-9 Management
Motor Vehicle Reports	Tenant Scorecard	Ongoing Employee Monitoring

Collection Resources
A leading provider of revenue cycle management, extended healthcare business office (EBO) and call center services.

Mosaic Finance Solutions	
Full Service Bad Debt Collections	
Customer Contact/Call Center Services	
Mosaic Outsource Solutions - Extended Business Office	

Management Resources
A full-service association management and credentialing firm.

Trade Associations	
Professional Societies	
State Licensure Boards	
Credentialing Management Services	

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In acquiring Resolve Partners, it was important to us that the staff you know and work with on a daily basis join the FirstPoint family. I am pleased to share that the entire Resolve employee staff has joined FirstPoint and will continue to serve the needs of our clients ongoing. You call the same numbers, send to the same email addresses and log into the same system today as you did before the acquisition. A seamless transition is our ultimate goal.

So, why the acquisition? What does it mean for our clients?

What **additional value does** FirstPoint Background Screening bring **to you as a client?** **We bring significant resources and experience as well as robust Compliance and Information Technology resources.** We are accredited by the Professional Background Screening Profession. We have a Compliance Team that guides what we do in regard to all federal, state, and local municipality regulations and statutes. We have a centralized Information Technology team that allows us to customize and work directly on meeting the system needs of our clients and employees.

We look forward to sharing more about the FirstPoint story as we get the opportunity to meet and work with each of you into the future.

As I shared earlier, we will continue to work with you with the same team members in place that you can reach out to at any time for any of your screening needs.

Thank you for the opportunity to introduce you to FirstPoint and please reach out to me directly if I can be of assistance.

Sincerely,



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www.firstpointscreening.com