

# RESOLVE

Property Management  
Solutions

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www.resolve-partners.com

FEBRUARY 1, 2022

DEAR VALUED CLIENT:

Thank you for choosing Resolve Partners, LLC (“Resolve”) as your background screening resource! Since 2007, Resolve has made customer service its number one priority and we’re proud of the client relationships we’ve built. Our customers are the measure of our success, and we thank you for trusting us to serve your background screening needs.

We are excited to share with you that effective February 1, 2022, the background screening services you have been receiving from Resolve will now be performed by FirstPoint Background Screening Resources, Inc. (“FirstPoint”), a larger and more experienced company located just three miles from our office in Greensboro, North Carolina. FirstPoint is a leading national provider of information and operations services, with roots going back to 1906. They provide background screening services to many clients and, like us, know the importance of providing outstanding customer service and accurate and timely background screening reports.

To help ensure a smooth and seamless transition for your company and your background screening needs, FirstPoint will retain all Resolve team members and systems and seek to continue providing the same level of high service you have come to expect. The good news is that you will use the same process and platform and you will speak to the same individuals for your background screening needs as you do today.

We have spent much time to ensure that FirstPoint will sustain the reputation and standing that we have managed to build with you over the term of our relationship. We are confident that FirstPoint will serve you and your business well. A representative of FirstPoint will be reaching out to you over the next few weeks.

We appreciate having had the opportunity to serve your business, and we are thankful for your trust and loyalty. If you have any questions, please do not hesitate to contact us.

Thanking you!

*M Bondurant*

Resolve Partners, LLC